



**Directory of Services
and Programs
Addressing the
Needs of Older Adult
Victims of Violence
in Canada**

**Répertoire des
services et
programmes
répondant aux
besoins des personnes
âgées victimes de
violence au Canada**


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Directory of Services and Programs Addressing the Needs of Older Adult Victims of Violence in Canada

Our mission is to help the people of Canada maintain and improve their health.

Health Canada

Répertoire des services et programmes répondant aux besoins des personnes âgées victimes de violence au Canada

Notre mission est d'aider les Canadiens et les Canadiennes à maintenir et à améliorer leur état de santé.

Santé Canada



Published by the authority of the Minister of Health Canada 1999

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Family Violence Prevention Unit
Health Promotion and Programs Branch
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Web site: www.hc-sc.gc.ca/nc-cn

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Sans frais : 1-888-267-1233

Site Web : www.hc-sc.gc.ca/nc-cn

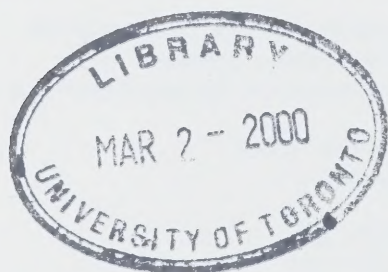
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INTRODUCTION

The National Clearinghouse on Family Violence, for the first time, has produced a listing of services and programs that address the needs of older adult victims of violence in Canada. In this edition, 280 programs and services are listed by province, from the east to west coast and within each province and territory, alphabetically by town or city. The programs and services are categorized by organization and service type. A detailed description of each type of organization and service is found on the following page.

Some organizations have chosen to provide their street address; others have provided a mailing address or municipality only. In most instances, the administrative telephone number for the organization is listed. In some cases, a toll free number is listed. With the exception of the National Clearinghouse on Family Violence, these toll free numbers are accessible only within the local area code. When calling from outside the area code, you must dial 1-(area code)-(administrative number). Where appropriate, facsimile numbers, e-mail and Web site addresses have been provided.

If you notice any changes that should be made to the listing or learn of new additions, please let us know. Our address is:

**National Clearinghouse on Family Violence
Family Violence Prevention Unit
Health Promotion and Programs Branch
Health Canada, Tunney's Pasture
Ottawa, Ontario K1A 1B4
Address Locator: 1907D1**

**Telephone: (613) 957-2938
1-800-267-1291
Fax: (613) 941-8930
TTY: (613) 952-6396
1-800-561-5643**

Web site: www.hc-sc.gc.ca/nc-cn

INTRODUCTION

Le Centre national d'information sur la violence dans la famille, pour la première fois, vient de dresser une liste des services et programmes répondant aux besoins des personnes âgées victimes de violence au Canada. Dans cette édition, les 280 programmes et services sont répertoriés par province et territoire, d'est en ouest, et apparaissent dans l'ordre alphabétique selon la collectivité où ils sont situés. Les programmes et les services sont présentés selon le type d'organisation et de services. Une description détaillée de chaque type d'organisation et de service figure à la page suivante.

Certains organismes ont choisi de fournir leur adresse civique, alors que d'autres ont donné une adresse postale ou le nom de la municipalité seulement. Dans la plupart des cas, le numéro de téléphone administratif de l'installation est indiqué. Dans certains cas, un numéro sans frais est donné. À noter que ces numéros sans frais ne sont accessibles que par les habitants de la région desservie par l'indicatif régional. Les autres personnes doivent composer le 1 - (indicatif régional) - (numéro administratif). Nous avons ajouté, lorsque disponible, les numéros de télécopieur, l'adresse de courrier électronique et celle du site Web.

Si vous remarquez qu'il y a des changements ou des ajouts à faire à la liste, veuillez nous en faire part.

**Centre national d'information sur la violence
dans la famille
Unité de la prévention de la violence familiale
Santé Canada, Pré Tunney
Ottawa (Ontario) K1A 1B4
Indice de l'adresse : 1907D1**

**Téléphone : (613) 957-2938
1-800-267-1291
Télécopieur : (613) 941-8930
ATME : (613) 952-6396
1-800-561-5643**

Site Web : www.hc-sc.gc.ca/nc-cn

Symbols used in the programs and services listing

The following codes are used to describe, in general, the organizations and services:

Organizations

LTC = Long-Term Care: includes hospitals and long-term care facilities

RC = Resource: includes community groups or centers

G = Government: includes health and social services

L = Legal: includes law enforcement and legal/justice services

Services

CR = Crisis: includes crisis shelter, temporary/emergency placement; and crisis help/telephone hot-line

CA = Care: includes advocacy; screening, assessment, intervention, therapeutic services for individuals and/or family; home care services; and legal advice and aid/law enforcement

GEN = General: includes referrals and information; public awareness and education; development of guidelines, procedures and protocols, research, evaluation; training and elder abuse training program; and activities for seniors

Symboles utilisés dans la liste de programmes et services

Voici les codes utilisés pour décrire, de façon générale, les divers organismes et services :

Organismes

SP = Soins prolongés : comprend les hôpitaux et centre hospitalier de longue durée

RC = Ressource : comprend les groupes ou centres communautaires

G = Gouvernement : comprend les services de santé et de services sociaux

L = Légal : comprend les organismes judiciaires

Services

CR = Crise : comprend l'hébergement temporaire de secours et aide d'urgence téléphonique

SO = Soins : comprend les appuis; tri, évaluation, intervention, service thérapeutique individuel et/ou pour la famille; soins à domicile; aide et conseils juridiques

GEN = Général : comprend les personnes référées et information; conscientisation et éducation du public; élaboration de guides, de procédures ou de protocoles, recherche et évaluation; formation; et activités pour personnes âgées

Newfoundland/Terre-Neuve

Please note that in addition to the listings below you may call any one of the following in your area: the Health and Community Service Office; the Public Health Nurse; the Royal Newfoundland Constabulary, or the Royal Canadian Mounted Police. Please check your local listings.

Avalon Healthcare Institutions Board

86 Highroad South

Carbonear, NF A1Y 1A4

Tel: (709) 945-5176

Fax: (709) 945-5158

E-mail: nursing@ahcib.nf.nct

G; LTC/SP; CA/SO; GEN

Health Labrador Corporation

Box 190, Station A

Goose Bay, Labrador, NF A0P 1S0

Tel: (709) 896-2417

Fax: (709) 896-4900

G; CA/SO; GEN

Health Labrador Corporation

William Jackman Memorial Hospital

410 Booth Street

Labrador City, NF A2V 2K1

Tel: (709) 944-9251

Fax: (709) 944-6045

G; CA/SO; GEN

Continuing Care Services

Grenfell Regional Health Services

P.O. Box 69

St. Anthony, NF A0K 4S0

Tel: (709) 454-0371

Fax: (709) 454-4134

G; CA/SO; GEN

Government of Newfoundland and Labrador

Provincial Strategy Against Violence

P.O. Box 8700

St. John's, NF A1B 4J6

Tel: (709) 729-2987

Fax: (709) 729-2331

G; GEN

Government of Newfoundland and Labrador

Department of Health and Community Services

Confederation Building

P.O. Box 8700

St. John's, NF A1B 4J6

Tel: (709) 729-2436

Fax: (709) 729-6382

Contact: Family and Rehabilitation Services

G; L; CA/SO; GEN

Health and Community Services

St. John's Region

Box 13122, 20 Cordage Place

St. John's, NF A1B 4A4

Tel: (709) 738-4928

Fax: (709) 738-4832

E-mail: hcc.hando@hccsj.nf.ca

Web site: www.commhealth.nf.ca

Contact: Continuing Care Department

G; CA/SO; GEN

Seniors Resource Centre

120 Torbay Road, Suite W240

St. John's, NF A1A 2G8

Tel: (709) 737-2333

1-800-563-5599

Fax: (709) 737-3717

RC; GEN

Prince Edward Island/Île-du-Prince-Édouard

Adult Protection Program

Department of Health and Social Services
P.O. Box 2000

Charlottetown, PE C1A 7N8

Tel: (902) 368-6130

Fax: (902) 368-6136

G; CR; CA/SO; GEN

Child, Family and Community Services

Department of Health and Social Services
Sullivan Building, 1st floor; P.O. Box 2000

Charlottetown, PE C1A 7N8

Tel: (902) 368-6712

Fax: (902) 368-4969

G; GEN

Community Legal Information Association of PEI

Box 1207

Charlottetown, PE C1A 7M8

Tel: (902) 892-0853

1-800-240-9798

Fax: (902) 368-4096

E-mail: cliapei@isn.net

Web site: www.isn.net/~cliapei/

RC; L; GEN

RCMP Community Policing Section

450 University Avenue

Box 1360

Charlottetown, PE C1A 7N1

Tel: (902) 566-7144

Fax: (902) 368-0357

L; GEN

Victim Services

Department of Community Services and Attorney General

3 Queen Street, 2nd Floor

P.O. Box 2000

Charlottetown, PE C1A 7N8

Tel: (902) 368-4582

Fax: (902) 368-4514

G; L; CA/SO; GEN

Adult Protection Services

Home Care and Support

P.O. Box 820

Montague, PE C0A 1R0

Tel: (902) 838-0772

Fax: (902) 838-0774

G; CA/SO; GEN

Community Health Services

West Prince Health Home Care and Support

P.O. Box 160

O'Leary, PE C0B 1V0

Tel: (902) 859-8731

Fax: (902) 859-8701

G; CA/SO

Transition House Association

West Prince Transition and Support Service

P.O. Box 8

O'Leary, PE C0B 1V0

Tel: (902) 859-8849

Fax: (902) 859-8709

RC; G; CR; CA/SO; GEN

Adult Protection Program

Eastern Kings Health Region

17 Knights Avenue

P.O. Box 640

Souris, PE C0A 2B0

Tel: (902) 687-7150

Fax: (902) 687-7175

G; CA/SO

Victim Services

Department of Community Services and Attorney General

23 Harbour Street, Suite 19, 2nd Floor

Summerside, PE C1N 5P1

Tel: (902) 888-8217

Fax: (902) 888-3476

G; L; CA/SO; GEN

Nova Scotia/Nouvelle-Écosse

Adult Protection Services

Cumberland District Office
24 Crescent Avenue
P.O. Box 399

Amherst, NS B4H 3Z5

Tel: (902) 667-3336

Fax: (902) 667-1594

G; CA/SO; GEN

Adult Protection Services

Annapolis District Office
P.O. Box 70

Annapolis Royal, NS V0S 1A0

Tel: (902) 532-2358

1-877-463-2722 (western region)

Fax: (902) 532-3401

G; CA/SO; GEN

Adult Protection Services

Antigonish District Office
325 Main Street, 2nd Floor

Antigonish, NS B2G 2C3

Tel: (902) 863-3213

Fax: (902) 863-7053

G; CA/SO; GEN

Adult Protection Services

Shelburne District Office
P.O. Box 9, Administrative Centre

Barrington, NS B0W 1E0

Tel: (902) 637-2335

1-877-463-2722

Fax: (902) 637-2137

G; CA/SO; GEN

Adult Protection Services

Lunenburg District Office
99 High Street, Suite 105
Provincial Building

Bridgewater, NS B4V 1V8

Tel: (902) 543-5527

Fax: (902) 543-6186

G; CA/SO; GEN

Community Support for Adults

Alderney Gate Office
40 Alderney Drive, 4th Floor
P.O. Box 857

Dartmouth, NS B2Y 3Z5

Tel: (902) 424-1600

Fax: (902) 464-1629

G; CA/SO; GEN

Adult Protection Services

Digby District Office
84 Warwick Street
P.O. Box 399

Digby, NS B0V 1A0

Tel: (902) 245-5811

Fax: (902) 245-4121

G; L; CA/SO; GEN

Adult Protection Services

Guysborough District Office
P.O. Box 90, Chedabucto Mall

Guysborough, NS B0H 1N0

Tel: (902) 533-4007

Fax: (902) 533-3822

G; CA/SO; GEN

Adult Protection Office

Halifax District Office
Major General Donald J. MacDonald Bldg.
2131 Gottingen Street, 4th Floor
P.O. Box 8715

Halifax, NS B3J 2Y3

Tel: (902) 424-6111

Fax: (902) 424-8240

G; CR; CA/SO; GEN

Canadian Pensioners Concerned

Starlite Gallery, Suite 325
Bayers Road Shopping Centre
7071 Bayers Road

Halifax, NS B3L 2C2

Tel: (902) 455-7684

Fax: (902) 455-1825

RC; GEN

Health Canada

Health Promotion and Programs Branch
Atlantic Region

1557 Hollis Street, Room 709

Halifax, NS B3J 3V4

Tel: (902) 426-2702

Fax: (902) 426-9689

Contact: Regional Director

G; GEN

Help Line Society

5670 Spring Garden Road, Suite 601

Halifax, NS B3J 1H6

Tel: (902) 421-1188 (help line)

(902) 422-2048 (office)

Fax: (902) 423-3240

E-mail: hladmin@helpline.ns.ca

RC; CR

Nova Scotia Family Violence Prevention Initiative

5182 Prince Street, 1st Floor

P.O. Box 696

Halifax, NS B3J 2T7

Tel: (902) 424-2079

Fax: (902) 424-0428

Web site: www.gov.ns.ca/coms/fvpi.htm

Contact: Resource Centre

G; GEN

Senior Citizen's Secretariat

1740 Granville Street, 4th floor

P.O. Box 2065

Halifax, NS B3J 2Z1

Tel: (902) 424-0065

1-800-670-0065

Fax: (902) 424-0561

Contact: Coordinator

G; RC; CA/SO; GEN

Adult Protection Services

Kentville District Office

76 River Street

Kentville, NS B4N 1G9

Tel: (902) 678-6176

Fax: (902) 679-0522

G; CA/SO; GEN

Seniors' Support Network

VON (Kings Branch)

15 Chipman Drive

Kentville, NS B4N 3V7

Tel: (902) 690-2123

1-800-494-6135

Fax: (902) 690-2106

RC; CA/SO; GEN

Adult Protection Services

Liverpool District Office

123 Henry Hensley Drive

P.O. Box 1360

Liverpool, NS B0T 1K0

Tel: (902) 354-2771

Fax: (902) 354-7460

G; GEN

Adult Protection Services

New Glasgow District Office

7 Campbell's Lane

P.O. Box 488

New Glasgow, NS B2H 5E5

Tel: (902) 755-5950

Fax: (902) 755-3631

G; CA/SO; GEN

Adult Protection Services

North Sydney District Office

265 Commercial Street

North Sydney, NS B2A 1B9

Tel: (902) 794-5110

Fax: (902) 794-5171

G; GEN

Adult Protection Services

Port Hawkesbury District Office

P.O. Box 359, MacSween Street

Provincial Building

Port Hawkesbury, NS B0E 2V0

Tel: (902) 625-0660

Fax: (902) 625-4021

G; CA/SO; GEN

Adult Protection Services

Sydney District Office
Suite 25, Provincial Building
360 Prince Street

Sydney, NS B1P 5L1

Tel: (902) 563-3361

Fax: (902) 563-0516

G; CA/SO; GEN

Veterans Affairs Canada

Sydney District Office
308 George Street

Sydney, NS B1P 1J8

Tel: (902) 564-7028

Fax: (902) 564-7818

Contact: Chief Client Services

G; CA/SO; GEN

Adult Protection Services

Colchester District Office
60 Lorne Street
P.O. Box 950

Truro, NS B2N 5G7

Tel: (902) 893-5950

Fax: (902) 893-5609

G; CA/SO; GEN

Adult Protection Services

Hants District Office
1469 King Street
P.O. Box 2350

Windsor, NS B0N 2T0

Tel: (902) 798-8319

Fax: (902) 798-6605

G; CA/SO; GEN

Adult Protection Services

Yarmouth District Office
10 Starr's Road

Yarmouth, NS B5A 2T1

Tel: (902) 742-0603

Fax: (902) 742-0747

G; CA/SO; GEN

New Brunswick/Nouveau-Brunswick

Department of Health and Community Services/Ministère de la santé et des services communautaires

P.O. Box/C.P. 5001

Bathurst, NB E2A 3Z9

Tel/Tél.: (506) 547-2020

Fax/Téléc.: (506) 547-2744

G; CA/SO; GEN

Department of Health and Community Services/Ministère de la santé et des services communautaires

157, rue Water Street, 6th Floor/6^e étage

P.O. Box/C.P. 5001

Campbellton, NB E3N 3H5

Tel/Tél.: (506) 789-2422

Fax/Téléc.: (506) 789-2193

LTC/SP; G; CR; CA/SO; GEN

Department of Health and Community Services/Ministère de la santé et des services communautaires

295, boulevard St-Pierre Boulevard West/Ouest

P.O. Box/C.P. 5590

Caraquet, NB E1W 1B7

Tel/Tél.: (506) 726-2000

1-800-442-9799

Fax/Téléc.: (506) 726-2755

G; CR; CA/SO; GEN

Department of Health and Community Services/Ministère de la santé et des services communautaires

121, rue Church Street

Edmunston, NB E7C 3L3

Tel/Tél.: (506) 735-2010

Fax/Téléc.: (506) 735-2514

LTC/SP; G; CR; CA/SO; GEN

Gerontology Association of New-Brunswick/ Association de gérontologie du Nouveau-Brunswick

a/s Third Age Centre, St. Thomas University

Fredericton, NB E3B 5G3

Tel/Tél.: (506) 452-0526

Fax/Téléc.: (506) 460-0330

E-mail/Courriel: 3rdage@stthomasu.ca

RC; GEN

Fredericton Mental Health Center

Psychogeriatric Team

Victoria Health Centre

P.O. Box 5001, Station A

Fredericton, NB E3B 5G4

Tel: (506) 453-2132

Fax: (506) 453-8766

RC; G; CR; CA/SO; GEN

Department of Health and Community Services/Ministère de la santé et des services communautaires

300, rue St. Mary Street, Main floor/1^e étage

P.O. Box/C.P. 5001

Fredericton, NB E3B 5G4

Tel/Tél.: (506) 453-3953

Fax/Téléc.: (506) 444-5178

G; CA/SO; GEN

Public Legal Education and Information Service of New Brunswick/Service public d'éducation et d'information juridiques du Nouveau-Brunswick

P.O. Box/C.P. 6000

Fredericton, NB E3B 5H1

Tel/Tél.: (506) 453-5369

Fax/Téléc.: (506) 457-7899

RC; GEN

RCMP, J Division H.Q.

Community Services and Media Relations
1445 Regent Street, Box 3900

Fredericton, NB E3B 4Z8

Tel: (506) 452-3484

Fax: (506) 452-3880

E-mail: rcmpjdiv@nbnet.nb.ca

G; GEN

**Department of Health and Community
Services/Ministère de la santé et des services
communautaires**

P.O. Box/C.P. 5001

Grand Falls, NB E3Z 1G1

Tel/Tél.: (506) 473-7757

Fax/Téléc.: (506) 475-2451

G; CR; CA/SO; GEN

**Department of Health and Community
Services/Ministère de la santé et des services
communautaires**

39, rue Notre Dame Street, Unit(é) B

Kedgwick, NB E8B 1H5

Tel/Tél.: (506) 284-3411

Fax/Téléc.: (506) 284-3420

G; CA/SO; GEN

**Department of Health and Community
Services/Ministère de la santé et des services
communautaires**

360, rue Pleasant Street, 2nd Floor/2^e étage

P.O. Box/C.P. 7000

Miramichi, NB E1V 3N3

Tel/Tél.: (506) 627-4044

Fax/Téléc.: (506) 622-8802

G; CA/SO; GEN

**Department of Health and Community
Services/Ministère de la santé et des services
communautaires**

P.O. Box/C.P. 5001

Moncton, NB E1C 8R3

Tel/Tél.: (506) 856-2400

Fax/Téléc.: (506) 856-2632

G; CR; CA/SO; GEN

**Fédération des citoyens aînés du
Nouveau-Brunswick Inc.**

236, rue St-Georges, pièce 100

Moncton NB E1C 1W1

Tél.: (506) 857-8242

1-800-453-4333

Téléc.: (506) 857-0315

RC; GEN

**Department of Health and Community
Services/Ministère de la santé et des services
communautaires**

19, rue Station Street, Unit(é) 1

Perth-Andover, NB E7H 4Y2

Tel/Tél.: (506) 273-4714

Fax/Téléc.: (506) 273-2195

G; CA/SO; GEN

**Department of Health and Community
Social Services/Ministère de la santé et des
services communautaires**

P.O. Box/C.P. 5001

Richibucto, NB E0A 2M0

Tel/Tél.: (506) 523-7606

Fax/Téléc.: (506) 523-7663

G; CA/SO; GEN

**Department of Health and Community
Services/Ministère de la santé et des services
communautaires**

95, rue Queen's Road, Unit(é) B

Sackville, NB E4L 4H2

Tel/Tél.: (506) 364-4078

Fax/Téléc.: (506) 364-4099

G; CA/SO; GEN

**Department of Health and Community
Services/Ministère de la santé et des services
communautaires**

137, rue 6 Street

Shippegan, NB E8S 1B3

Tel/Tél.: (506) 336-3044

Fax/Téléc.: (506) 336-3056

G; CA/SO; GEN

**Department of Health and Community
Social Services/Ministère de la santé et des
services communautaires**

5, chemin Riverview Drive

St. George, NB E0G 2Y0

Tel/Tél. : (506) 466-7388

Fax/Télec. : (506) 466-7579

G; CR; CA/SO; GEN

**Department of Health and Community
Social Services/Ministère de la santé et des
services communautaires**

P.O. Box/C.P. 5001

Woodstock, NB E7M 5C6

Tel/Tél. : (506) 325-4412

Fax/Télec. : (506) 325-4517

RC; CR; CA/SO; GEN

**Department of Health and Community
Services/Ministère de la santé et des services
communautaires**

55, rue Union Street

Saint John, NB E2L 5B7

Tel/Tél. : (506) 658-2734

Fax/Télec. : (506) 658-3071

G; CR; CA/SO; GEN

**Department of Health and Community
Services/Ministère de la santé et des services
communautaires**

41, rue King Street

St. Stephen, NB E3L 2C1

Tel/Tél. : (506) 466-7388

Fax/Télec. : (506) 466-7579

G; CR; CA/SO; GEN

**Department of Health and Community
Services/Ministère de la santé et des services
communautaires**

30, avenue Moffatt Avenue

Sussex, NB E4E 1E8

Tel/Tél. : (506) 432-2004

Fax/Télec. : (506) 432-2053

G; CR; CA/SO; GEN

**Department of Health and Community
Services/Ministère de la santé et des services
communautaires**

P.O. Box/C.P. 3638

Tracadie-Sheila, NB E1X 1G5

Tel/Tél. : (506) 394-3838

Fax/Télec. : (506) 394-3844

G; CA/SO; GEN

Québec/Quebec

Veuillez noter que tous les CLSC et CHSLD offrent des services à l'égard des personnes âgées victimes de violence. Vous pouvez consulter votre annuaire téléphonique pour le CLSC/CHSLD de votre région ou téléphoner à l'Association des CLSC et CHSLD du Québec ci-joint.

Please note that the CLSC and CHSLD provide services to older adult victims of violence. See your local listing for the CLSC/CHSLD in your area or see *l'Association des CLSC et CHSLD du Québec* below.

Programme roses d'or

Conseil de l'âge d'or
Région du Saguenay Lac-St-Jean
Chibougamau et Chapais
414, rue Collard Ouest
Alma PQ G8B 1N2
Tél. : (418) 668-4795
Téléc. : (418) 668-0265
Courriel : craoslsj@digicom.qc.ca
Site Web : www.digicom.qc.ca/~craoslsj
RC; GEN

Maintien à domicile

Carrefour de la santé et des services sociaux de la Matawinie
485, chemin Dupuis
Chertsey PQ J0K 3K0
Tél. : (450) 882-2488
Téléc. : (450) 882-9072
G; CR; CA/SO; GEN

Centre québécois de consultation sur l'abus envers les aînés - CLSC René-Cassin

Institut universitaire de gérontologie sociale du Québec
5800, boulevard Cavendish, bureau 500
Côte-Saint-Luc PQ H4W 2T5
Tél. : (514) 489-ABUS (2287)
info-abus envers les aînés
(514) 488-9163, poste 333
service de consultation aux professionnels
Téléc. : (514) 489-6675
Courriel : mlithwik@mail.geronto.org
G; CR; CA/SO; GEN

Centre Mechtilde

Maison d'aide et d'hébergement pour femmes victimes de violence conjugale
C.P. 79182
Hull PQ J8Y 6V2
Tél. : (819) 777-2952
Téléc. : (819) 777-0887
Courriel : mechtild@qc.aira.com
CR; GEN

Centre de jour Charlevoix Est

Accueil Belle-Rive
303, rue St-Étienne, C.P. 340
La Malbaie PQ G5A 1T8
Tél. : (418) 665-1725
Téléc. : (418) 665-1732
Courriel : chlmdrs@cite.net
LTC/SP; CA/SO; GEN

Adultes et personnes âgées en perte d'autonomie

Carrefour de santé et de services sociaux de la Saint-Maurice
885, boulevard Ducharme
La Tuque PQ G9X 3C1
Tél. : (819) 523-4581
Téléc. : (819) 523-7992
G; CR; CA/SO; GEN



Prévention des abus aux aînés et intervention en situation d'abus

Société pour la prévention des abus envers les aînés du Québec (SPAA)

490, boulevard Chomedey, bureau 107

Laval PQ H7V 2W9

Tél. : (450) 978-4200

Téléc. : (450) 978-4200

Courriel : spaa@lavalnet.qc.ca

Site Web : w2.lavalnet.qc.ca/spaa

RC; CA/SO; GEN

Service social

Hôtel-Dieu de Lévis

143, rue Wolfe

Lévis PQ G6V 3Z1

Tél. : (418) 835-7121 poste 3435

Téléc. : (418) 835-7203

Personne-ressource : Chef service social

G; CR; CA/SO; GEN

Centre hospitalier Baie-des-Chaleurs

Résidence St-Joseph

419, boulevard Perron

Maria PQ G0C 1Y0

Tél. : (418) 759-3443 poste 2403

Téléc. : (418) 759-5537

LTC/SP; CR; GEN

Association des CLSC et CHSLD du Québec

1801, boulevard de Maisonneuve O., bureau 600

Montréal PQ H3H 1J9

Tél. : (514) 931-1448

Téléc. : (514) 931-9577

Courriel : assoc@clsc-chsld.qc.ca

Site Web : clsc-chsld.qc.ca/assoc/adresses.htm

RC

Comité communautaire de Notre-Dame-de-Grâce contre les abus envers les personnes âgées/Notre-Dame-de-Grâce Community Committee on Elder Abuse

6465, avenue Chester Avenue

Montréal PQ H4V 2Z8

Tél./Tél. : (514) 483-1380 poste/ext. 2016

Téléc./Fax: (514) 483-4596

RC; GEN

Centre Man Sau/Man Sau Centre

Service à la famille chinoise du Grand Montréal/

Chinese Family Service of Greater Montreal

211 rue de La Gauchetière Ouest/West

Montréal PQ H2Z 1L1

Tél./Tél. : (514) 871-4819

Téléc./Fax: (514) 861-9008

RC; GEN

Conseil pour la protection des malades (CPM)

420, de La Gauchetière Ouest, bureau 320

Montréal PQ H2Z 1E1

Tél. : (514) 861-5922

Téléc. : (514) 861-5189

Courriel : malades.protection@videotron.ca

L; CR; CA/SO; GEN

G.A.A. Support Network

Association de l'âge d'or/Golden Age Association

5700, avenue Westbury Avenue

Montréal PQ H3W 3E8

Tél./Tél. : (514) 739-4731

Téléc./Fax: (514) 739-6899

Courriel/E-mail: info@golden-age.org

Site Web/Web site: www.golden-age.org

RC; L; CA/SO; GEN

Regroupement des organismes pour les personnes âgées

Coalition pour le maintien dans la communauté (COMACO)

465, rue St-Jean, bureau 502

Montréal PQ H2Y 2R6

Tél. : (514) 288-7122

Téléc. : (514) 288-7140

Courriel : reseau@comaco.qc.ca

Site Web : www.comaco.qc.ca

RC; CA/SO; GEN

Santé Canada/Health Canada

Direction générale de la promotion et des programmes de la santé/Health Promotion and Programs Branch

200, boulevard René-Lévesque Ouest

Complexe Guy-Favreau Complex

Tour Est/East Tower; 2^e étage/2nd floor

Montréal PQ H2Z 1X4

Tél./Tel: (514) 283-3038

Télec./Fax: (514) 283-3309

G; GEN

Services juifs de soutien aux aînés de Montréal/Jewish Support Services for the Elderly

5151, chemin Côte Sainte-Catherine Drive

Montréal PQ H3W 1M6

Tél./Tel: (514) 345-6446

Télec./Fax: (514) 343-9983

RC; GEN

Vieillir en liberté, en toute sûreté

Sûreté du Québec, District de Montréal

Service des relations communautaires

1701, rue Parthenais

Montréal PQ H2K 3S7

Tél.: (514) 598-4083

Télec.: (514) 596-3001

Courriel: relcom@surete.qc.ca

Site Web: www.suretequebec.gouv.qc.ca

L; GEN

Association québécoise de défense des droits des personnes retraité(e)s et préretraité(e)s (AQDR)

Section Québec Basse-Ville

165, rue Carillon, local 323

Québec PQ G1K 9E9

Tél.: (418) 524-0437

Télec.: (418) 524-6662

RC; CR/SO; GEN

CHSLD Heather

3462, 3^e avenue

Rawdon PQ J0K 1S0

Tél.: (450) 834-2512

Télec.: (450) 834-5805

Courriel: heather@pandore.qc.a

Site Web: www.intermonde.net/residence

LTC/SP; CR; CA/SO; GEN

Service social

Centre hospitalier Le Gardeur

135, boulevard Claude David

Repentigny PQ J6A 1N6

Tél.: (450) 654-7525, poste 2165 ou 2285

Télec.: (450) 585-5939

G; CR; CA/SO; GEN

Conseil consultatif des aînés et aînées de l'est du Québec

399, rue La Salle

Rimouski PQ G5L 3V8

Tél.: (418) 724-7333

Télec.: (418) 724-6144

Courriel: conseil@globetrotter.net

RC; L; GEN

Centre de jour et/ou hôpital gériatrique de jour

Centre hospitalier régional de Sept-Îles

45, rue Père Divet

Sept-Îles PQ G4R 3N7

Tél.: (418) 962-9761

Télec.: (418) 962-6420

LTC/SP; CR; CA/SO; GEN

Association québécoise de défense des droits des personnes retraité(e)s et préretraité(e)s

Section Sherbrooke (AQDR)

370, 10^e avenue Sud

Sherbrooke PQ J1G 2R7

Tél.: (819) 829-2981

Télec.: (819) 829-9518

RC; GEN

Projet entraide entre aîné(e)s

Association estrienne pour l'information et la formation des aînés

370, 10^e avenue Sud

Sherbrooke PQ J1G 2R7

Tél. : (819) 346-0679

Téléc. : (819) 829-9518

RC; CR; CA/SO; GEN

Centre d'action benevole

Les Artisans de l'aide

171, rue Dorion

Saint-Eustache PQ J7P 2J8

Tél. : (450) 472-9540

Téléc. : (450) 472-9586

RC; CR; CA/SO; GEN

AQDR section Brandon

C.P. 1615

Saint-Gabriel de Brandon PQ J0K 2N0

Tél. : (450) 835-4705 poste 3303

Téléc. : (450) 835-7217

RC; CR; GEN

Comité de sensibilisation en abus et négligence

Association de l'action volontaire amiante (AAVA)

37, rue Notre-Dame Sud

Thetford Mines PQ G6G 1J1

Tél. : (418) 338-3511

Téléc. : (418) 338-1668

Personne-ressource : Coordinatrice

RC; GEN

Conseil régional de prévention de la criminalité

La dignité c'est pour la vie (vidéo)

985, rue Royale, bureau 35

Trois-Rivières PQ G9A 4H7

Tél. : (819) 376-4150

Téléc. : (819) 376-4150

Courriel : crpc.trois_rivieres@qc.aira.com

RC; GEN

Ontario/Ontario

Elder Help Peel

17 Dean Street, Suite 100

Brampton, ON L6W 1M7

Tel: (905) 457-6055

Fax: (905) 457-2226

RC; GEN

Seniors Training Seniors

c/o Family Counselling Centre

330 Montreal Road

P.O. Box 305

Cornwall, ON K6H 5T1

Tel: (613) 932-4610

Fax: (613) 932-5765

RC; CA/SO; GEN

Tri-County Mental Health Services

132 Second Street East, Suite 104

Cornwall, ON K6H 1Y4

Tel: (613) 932-9940

1-800-465-8061

Fax: (613) 932-9945

Contact: Coordinator, Psychogeriatric Service

G; CA/SO; GEN

Council on Aging for Renfrew County

Box 158

Eganville, ON K0J 1T0

Tel: (613) 628-5747

Fax: (613) 628-9286

RC; GEN

Elliot Lake Police Service

Senior Issues Office

47 Hillside Drive North

Elliot Lake, ON P5A 1X5

Tel: (705) 848-3009

Fax: (705) 848-6524

G; CR; GEN

United Senior Citizens of Ontario

3033 Lakeshore Boulevard West

Etobicoke, ON M8V 1K5

Tel: (416) 252-2021

1-888-320-2222

Fax: (416) 252-5770

RC; CA/SO; GEN

Women's Habitat (outreach program)

2398 Lakeshore Boulevard West

P.O. Box 14047

Etobicoke, ON M8V 4A2

Tel: (514) 252-5829

Fax: (514) 252-6666

RC; CR; CA/SO; GEN

Senior Peer Advisory Service

78 Lewis Road

Guelph, ON N1H 1G1

Tel: (519) 763-9456

1-800-551-2226

Fax: (519) 763-7277

RC; GEN

Hamilton Psychiatric Hospital

100 West 5th Street

P.O. Box 585

Hamilton, ON L8N 3K7

Tel: (905) 388-2511 ext. 6011

Fax: (905) 575-6037

Contact: Social Worker

G; CA/SO; GEN

Senior Peer Counselling

Catholic Family Services of Hamilton-Wentworth

735 King Street East, Suite 2

Hamilton, ON L8M 1A1

Tel: (905) 528-4740

Fax: (905) 546-5779

RC; CR; GEN

St. Joseph's Hospital

301 James Street South

Hamilton, ON L8N 4A6

Tel: (905) 522-1155 ext. 3101

Fax: (905) 521-6093

Contact: Social Work Department

LTC; G; CA/SO; GEN

Community Counselling Services

21 Wolsley Street

Kenora, ON P9N 3W7

Tel: (807) 468-6099

Fax: (807) 468-9083

RC; CA/SO; GEN

Kingston Community Counselling Centre

Women's Program

417 Bagot Street

Kingston, ON K7K 3C1

Tel: (613) 549-7850

Fax: (613) 544-8138

G; CA/SO; GEN

Sexual Assault Crisis Centre, Kingston Inc.

P.O. Box 1461

Kingston, ON K7L 5C7

Tel: (613) 545-0762

1-877-544-6424

1-877-240-0762 office

Fax: (613) 545-9744

E-mail: sacck@kingston.net

G; CR; CA/SO; GEN

Elder Abuse Prevention Program

Community Care Victoria County

Suite 202, 189 Kent Street West

Lindsay, ON K9V 5C6

Tel: (705) 878-1509

Fax: (705) 328-0607

RC; CA/SO; GEN

Committee on Abuse and Neglect of the Elderly Inc.

P.O. Box 24060

London, ON N6H 5C4

Tel: (519) 432-2211

GEN

Family Consultant/Victim Services Unit

London Police Service

601 Dundas Street

London, ON N6B 1X1

Tel: (519) 661-5636

Fax: (519) 661-6495

L; CR; CA/SO; GEN

Dixie Bloor Neighbourhood Centre

3439 Fieldgate Drive

Mississauga, ON L4X 2J4

Tel: (905) 629-1873

Fax: (905) 629-0791

Web site: www.dixie-bloor.com

RC; GEN

Nepean Community Resource Centre

3730 Richmond Road, Suite 106

Nepean, ON K2H 5B9

Tel: (613) 596-5626

Fax: (613) 596-1870

G; RC; CA/SO; GEN

Community Care Access Centre of York Region

1100 Gorham Street, Unit 1

Newmarket, ON L3Y 7V1

Tel: (905) 895-1240

1-888-470-2222

Fax: (905) 853-6297

E-mail: yorkhcp@neptune.on.caWeb site: www.ccacyorkregion.on.ca

G; GEN

Victim Services Unit

Halton Regional Police Service

1151 Bronte Road, P.O. Box 2700

Oakville, ON L6J 5C7

Tel: (905) 825-4777

Fax: (905) 825-9420

G; CR; GEN

Caregiver Support Program

Region of Ottawa-Carleton Health Department/
Service de la santé de la région d'Ottawa-Carleton
495, chemin Richmond Road

Ottawa, ON K2A 4A4

Tel/Tél.: (613) 722-2242

Fax/Téléc.: (613) 724-4123

G; GEN

Catholic Family Services of Ottawa-Carleton

219 Argyle Street

Ottawa, ON K2P 2H4

Tel: (613) 233-8478

TTY: (613) 233-1866

Fax: (613) 233-9881

RC; CA/SO; GEN

Centretown Community Health Centre

Social Services

420 Cooper Street

Ottawa, ON K2P 2N6

Tel: (613) 233-4443

Fax: (613) 233-2062

Contact: Social Worker

G; RC; CR; CA/SO; GEN

Family Service Centre of Ottawa-Carleton

119 Ross Avenue

Ottawa, ON K1Y 0N6ssss

Tel: (613) 725-3601

TTY: (613) 725-3605

Fax: (613) 725-5651

RC; CA/SO; GEN

**Fire in the Rose Resource/La violence
ou la vie**

Church Council on Justice and Corrections/Conseil
des églises pour la justice et la criminologie
507 rue Bank Street

Ottawa, ON K2P 1Z5

Tel/Tél.: (613) 563-1688

Fax/Téléc.: (613) 237-6129

GEN

Jewish Family Services of Ottawa-Carleton

151 Chapel Street

Ottawa, ON K1N 7Y2

Tel: (613) 722-2225

Fax: (613) 789-0666

E-mail: jfsoc@intranet.ca

Web site: www.intranet.ca/~jfsoc

RC; CA/SO; GEN

Ontario Ministry of the Attorney General

Public Guardian and Trustee's Office

244 Rideau Street, 3rd Floor

Ottawa, ON K1N 5Y3

Tel: (613) 241-1202

1-800-366-0335

Fax: (613) 241-1567

G; CA/SO; GEN

**Psychogeriatric Community
Services/Services psychogériatrique
communautaires**

Ottawa Hospital/Hôpital Ottawa

Pavillon Elisabeth Bruyère Pavillion

75, rue Bruyère Street

Ottawa, ON K1N 5C8

Tel/Tél.: (613) 562-9777

Fax/Téléc.: (613) 562-0259

G; CA/SO; GEN

**The Abuse and Neglect of Older Adults: An
Education Module for Community Nurses**

Victorian Order of Nurses of Ottawa-Carleton
(VON)

P.O. Box 205

200 St. Laurent Boulevard

Ottawa, ON K1K 3B8

Tel: (613) 749-7557

Fax: (613) 749-4002

E-mail: von@vonottawa.on.ca

RC; GEN

The Council on Aging of Ottawa-Carleton/Conseil sur le vieillissement d'Ottawa-Carleton

75, rue Bruyère Street, room/bureau 299-1

Ottawa, ON K1N 5C7

Tel/Tél.: (613) 789-3577

Fax/Téléc.: (613) 789-4406

E-mail/Courriel: coa@scohs.on.ca

Web site/site Web: www.coa.ottawa.com

RC; G; CA/SO; GEN

Victim Crisis Unit

Ottawa-Carleton Police Department

Tel: (613) 236-1222

Fax: (613) 236-5701

G; CA/SO; GEN

Durham, Haliburton Kawartha & Pine Ridge District Health Council

159 King Street East, Suite 300

Peterborough, ON K9J 2R8

Tel: (705) 748-2992

Fax: (705) 748-9600

E-mail: dhc@dhc-dhkpr.org

G; GEN

Family Counselling Service, Volunteers and Information-Peterborough

459 Reid Street

Peterborough, ON K9H 4G7

Tel: (705) 742-4258

Fax: (705) 741-1734

G; RC; CA/SO; GEN

Senior Citizens' Council of Peterborough

180 Barnardo Avenue

Peterborough, ON K9H 5V3

Tel: (705) 742-7067

TTY: (705) 742-2075

Fax: (705) 742-7608

G; RC; GEN

Haldimand-Norfolk Project on the Abuse of Older Adults

Site V, Box 36, R.R. #3

Port Dover, ON N0A 1N3

Tel: (519) 583-2281

Fax: (519) 583-0779

Web site: www.nornet.on.ca/~jpreston

RC; GEN

Lambton Psychogeriatric Consultation Service

c/o Sarnia General Hospital

220 North Mitton Street

Sarnia, ON N7T 6H6

Tel: (519) 464-4533

Fax: (519) 464-4516

G; CA/SO; GEN

Sarnia-Lambton Elder Abuse Resource Committee

378 Russell Street North

Sarnia, ON N7T 6S6

Tel: (519) 344-1983

Fax: (519) 344-2021

E-mail: gsimmons@ebtech.net

RC; GEN

Interagency Risk Management Committee

c/o Sue Berger

Algoma Health Unit

99 Foster Drive, 6th floor

Sault Ste-Marie, ON P6A 5X6

Tel: (705) 759-5418

Fax: (705) 759-1534

G; GEN

Toronto Public Health

Scarborough Office

55 Town Centre Court, Suite 500

Scarborough, ON M1P 4X4

Tel: (416) 396-4228

Fax: (416) 396-5299

G; CA/SO; GEN

Northern Educational Centre for Aging and Health

Health Sciences North, Lakehead University
955 Oliver Road

Thunder Bay, ON P7B 5E1

Tel: (807) 343-2126

Fax: (807) 343-2104

Web site: www.lakeheadu.ca/~recahwww/

G; GEN

Addiction and Substance Abuse Program Community Older Persons Alcohol Program (COPA)

27 Roncesvalles Avenue, #407

Toronto, ON M6R 3B2

Tel: (416) 516-2982

Fax: (416) 516-2984

E-mail: copa@interlog.com

G; CA/SO; GEN

Advocacy Centre for the Elderly

Legal Services for Seniors

2 Carlton Street, Suite 701

Toronto, ON M5B 1J3

Tel: (416) 598-2656

Fax: (416) 598-7924

G; L; CA/SO; GEN

Awareness Project on Abuse of the Elderly

Bernard Betel Centre for Creative Living

1003 Steeles Avenue West

Toronto, ON M2R 3T6

Tel: (416) 225-2112

Fax: (416) 225-2097

E-mail: betelctr@idirect.com

Web site: www.bernardbetel.org

G; RC; CA/SO; GEN

Family Service Association of Toronto

355 Church Street

Toronto, ON M5B 1Z8

Tel: (416) 595-9230

(416) 595-9618 (counselling, support)

Fax: (416) 595-0242

RC; GEN

Infoability

40 Orchard View Boulevard, Suite 217

Toronto, ON M4R 1B9

Tel: (416) 482-4359

1-800-665-9092

Fax: (416) 482-2981

G; GEN

Ontario Association of Social Workers

410 Jarvis Street

Toronto, ON M4Y 2G6

Tel: (416) 923-4848

Fax: (416) 923-5279

E-mail: oasw@web.net

Web site: www.web.net/~oasw

Contact: Executive Assistant

RC; GEN

Ontario Network for the Prevention of Elder Abuse (ONPEA)

222 College Street, Suite 106

Toronto, ON M5T 3J1

Tel: (416) 978-1716

Fax: (416) 978-4771

RC; GEN

"Self-Help" Resource Centre of Greater Toronto

40 Orchard View Boulevard, Suite 219

Toronto, ON M4R 1B9

Tel: (416) 487-4355

Fax: (416) 487-0344

RC; GEN

Sexual Assault Support and Advocacy Services

Toronto Rape Crisis Centre

Multicultural Women Against Rape

P.O. Box 6597, Station A

Toronto, ON M5W 1X4

Tel: (416) 597-1171

Fax: (416) 597-9648

RC; CA/SO; GEN

Street Haven (hostel for women)

87 Pembroke Street

Toronto, ON M5A 2N9

Tel: (416) 967-6060

Fax: (416) 924-6900

RC; CR; CA/SO; GEN

Women in Violence and General Counselling Program

Regional Women's Health Centre

Sunnybrook & Women's College Hospital Centre

790 Bay Street, 8th Floor

Toronto, ON M5G 1N8

Tel: (416) 351-3713

Fax: (416) 351-3727

G; CA/SO; GEN

Woodgreen Community Centre

Crisis Intervention and Assistance

835 Queen Street East

Toronto, ON M4M 1H9

Tel: (416) 469-5211

Fax: (416) 469-2947

Web site: www.woodgreen.org

RC; CR; CA/SO; GEN

Community Care Access Centre

Waterloo Region

99 Regina Street South

Waterloo, ON N2J 4G6

Tel: (519) 883-2210

Fax: (519) 883-2197

G; GEN

Waterloo Region Committee on Elder Abuse

P.O. Box 1633, 99 Regina Street South

Waterloo, ON N2J 4V3

Tel: (519) 883-2280

RC; GEN

Community Services Department

Seniors' Community Programs

Regional Niagara

Unit 1-163, 1st Avenue

Welland, ON L3C 1Y4

Tel: (905) 735-3339

Fax: (905) 735-9425

G; CA/SO; GEN

Centres for Seniors Windsor

706 Goyeau Street

Windsor, ON N9A 1H6

Tel: (519) 254-1108

Fax: (519) 254-1869

E-mail: seniors@wincom.net

Web site: www.elderific.org

RC; L; GEN

Citizen Advocacy Windsor-Essex

3201 Martenette Avenue

Windsor, ON N8X 4G3

Tel: (519) 966-5010

Fax: (519) 966-5015

E-mail: advocacy@mnsi.net

Web site: www.mnsi.net/~advocacy

RC; CA/SO; GEN

Manitoba/Manitoba

Toll-free HELPLINE in Manitoba: 1-888-896-7183

Mental Health Services for the Elderly

Brandon Regional Health Authority
Unit B13-800 Rosser Avenue

Brandon, MB R7A 6N5

Tel: (204) 726-2540

Fax: (204) 726-7125

G; RC; CR; CA/SO; GEN

Women's Advocacy Program

Room 409-1011 Rosser Avenue

Brandon, MB R7A 0L5

Tel: (204) 726-6515

Fax: (204) 726-6501

G; GEN

Community Services

Churchill Regional Health Authority

Churchill, MB R0B 0E0

Tel: (204) 675-8322

Fax: (204) 675-2445

G; CA/SO; GEN

Dauphin Parkland RCMP Victims' Services

2 Hedderly Street

Dauphin, MB R7N 3M2

Tel: (204) 622-5080

Fax: (204) 622-5070

G; CA/SO; GEN

Regional Health Authority

Central Manitoba Inc.

25 Tupper Street

Portage La Prairie, MB R1N 3K1

Tel: (204) 239-3110

Fax: (204) 239-3148

G; CR; CA/SO; GEN

Nova House Inc.

Box 337

Selkirk, MB R1A 2B3

Tel: (204) 482-7882

Fax: (204) 482-8483

G; CR; CA/SO; GEN

Women's Advocacy Program

339A Main Street

Selkirk, MB R1A 1T3

Tel: (204) 785-5213

Fax: (204) 785-5218

G; GEN

Interlake Regional Health Authority

601-3rd Avenue South

Stonewall, MB R0C 2Z0

Tel: (204) 467-4742

1-888-488-2299

Fax: (204) 467-4750

G; CA/SO; GEN

Women's Advocacy Program

300-3rd Street East

The Pas, MB R9A 1K7

Tel: (204) 627-8483

Fax: (204) 623-6516

G; L; CA/SO; GEN

Burntwood Regional Health Authority

867 Thompson Drive South

Thompson, MB R8N 1Z4

Tel: (204) 677-5350

Fax: (204) 778-1424

G; CA/SO; GEN

Women's Advocacy

Department of Justice

59 Elizabeth Drive

Thompson, MB R8N 1X4

Tel: (204) 677-6368

Fax: (204) 677-6516

G; L; CA/SO; GEN

Age and Opportunity Centre Inc.

283 Portage Avenue, 2nd floor

Winnipeg, MB R3B 2B5

Tel: (204) 956-6440

Fax: (204) 946-5667

E-mail: agenoppo@mb.sympatico.ca

Web site: www.netreader.com/ageopp

RC; CA/SO; GEN

Women's Advocacy Program

Department of Justice

1410-405, Broadway Avenue

Winnipeg, MB R3C 3L6

Tel: (204) 945-6851

Fax: (204) 945-2229

G; CR; CA/SO; GEN

Health Canada

Health Promotion and Programs Branch

Manitoba/Saskatchewan Regions

391 York Street, Suite 420

Winnipeg, MB R3C 0P4

Tel: (204) 983-6574

Fax: (204) 983-8674

G; GEN

Jewish Child and Family Services

Suite C200-123, Doncaster Street

Winnipeg, MB R3N 2B2

Tel: (204) 477-7430

Fax: (204) 477-7450

E-mail: jcfs@aspercampus.mb.ca

Contact: Supervisor - Older Adults Services

RC; CA/SO; GEN

Manitoba Department of Justice

405 Broadway, 5th floor

Winnipeg, MB R3C 3L6

Tel: (204) 945-0703

G; L; GEN

Manitoba Seniors' Directorate

822-155, Carleton Street

Winnipeg, MB R3C 3H8

Tel: (204) 945-2127

1-888-896-7183

Fax: (204) 948-2514

G; CA/SO; GEN

Osborne House

P.O. Box 397

Winnipeg, MB R3C 2H6

Tel: (204) 942-7373

(204) 942-3052 (crisis/urgence)

Fax: (204) 956-1412

RC; CA/SO; GEN

Community Policing Services

RCMP, D Division

1091 Portage Avenue, Box 5650

Winnipeg, MB R3C 3K2

Tel: (204) 984-7480

Fax: (204) 984-0642

L; GEN

Victim/Witness Assistance Program

Room 400-408 York Avenue

Winnipeg, MB R3C 0P9

Tel: (204) 945-3594

1-800-282-8069

Fax: (204) 948-2208

G; L; CA/SO

Saskatchewan/Saskatchewan

Catholic Family Service

Tel: 1-877-922-3202
Fax: (306) 922-7977
RC; GEN

South East Health District

1174 Nicholson Road
Box 5000

Estevan, SK S4A 2V6
Tel: (306) 637-3600
Fax: (306) 634-7824
G; CA/SO; GEN

Violence Intervention Program

P.O. Box 511

Estevan, SK S4A 0E4
Tel: (306) 637-4004
Fax: (306) 634-4229
RC; GEN

Pipestone Health District

Box 970

Grenfell, SK S0G 2B0
Tel: (306) 697-4020
Fax: (306) 697-2556
G; CR; CA/SO; GEN

Assiniboine Valley Health District

P.O. Box 368

Kamsak, SK S0A 1S0
Tel: (306) 542-3007
Fax: (306) 542-2995
G; CA/SO; GEN

Prairie West Health District

Community Based Services
Box 201

Kindersley, SK S0L 1S0
Tel: (306) 463-1045
Fax: (306) 463-5520
RC; G; CA/SO; GEN

North Central Health District

Box 1480

Melfort, SK S0E 1A0
Tel: (306) 752-9600
Fax: (306) 752-2276
G; LTC/SP; CA/SO; GEN

North East Crisis Intervention Centre

P.O. Box 2066

Melfort, SK S0E 1A0
Tel: (306) 752-9455 (crisis)
(306) 752-9464 (office)
1-800-611-6349
Fax: (306) 752-3122
RC; GEN

Living Without Violence

Family Violence Program
North-East Health District
P.O. Box 389

Nipawin, SK S0E 1E0
Tel: (306) 862-0760
Fax: (306) 862-2277
G; CA/SO; GEN

Battlefords Friendship Centre

1080-101 Street

North Battleford, SK S9A 0Z3
Tel: (306) 445-8216
Fax: (306) 445-6863
G; RC; CA/SO; GEN

Battlefords Victim Services Inc.

971-104th Street

North Battleford, SK S9A 1N1
Tel: (306) 446-1550
Fax: (306) 446-1730
G; CA/SO; GEN

Catholic Family Services

2911-11th Street East

Prince Albert, SK S6V 0Z8
Tel: (306) 922-3202
Fax: (306) 922-7977
RC; GEN

Mobile Crisis Services

196B-9th Street East

Prince Albert, SK S6V 0X5

Tel: (306) 764-1011

Fax: (306) 922-9599

RC; CA/SO; GEN

Mobile Crisis Service

1646-111th Avenue

Regina, SK S4P 0H4

Tel: (306) 757-0127

Fax: (306) 757-7807

RC; CA/SO; GEN

Saskatchewan Women's Secretariat

1855 Victoria Avenue, 7th floor

Regina, SK S4P 3B5

Tel: (306) 787-2329

Fax: (306) 787-2058

Web site: www.womensec.gov.sk.ca

G; GEN

Midwest Mental Health

Box 1300

Rosetown, SK S0L 2V0

Tel: (306) 882-6412

Fax: (306) 882-6474

G; CA/SO; GEN

Family Support Centre

Saskatchewan Social Services

315 Avenue M South

Saskatoon, SK S7K 2H6

Tel: (306) 933-7751

Fax: (306) 933-5665

G; CA/SO; GEN

Mobile Crisis Service

Saskatoon Crisis Intervention Service

1410-20th Street West

Saskatoon, SK S7M 0Z4

Tel: (306) 933-6200

Fax: (306) 664-1974

E-mail: scis@sk.sympatico.ca

RC; CR; CA/SO; GEN

Southwest Council on Aging

(interagency committee including community members)

Swift Current Health Centre

429-4th Avenue N.E.

Swift Current, SK S9H 2J9

Tel: (306) 778-5100

Fax: (306) 778-9513

G; CR; CA/SO; GEN

Pasquia Health District

Box 1780

Tisdale, SK S0E 1T0

Tel: (306) 873-3100

Fax: (306) 873-3224

G; CR; CA/SO; GEN

South Central Health District

P.O. Box 2003

Weyburn, SK S4H 2Z9

Tel: (306) 842-7211

Fax: (306) 842-7237

E-mail: district@schd.sk.ca

Web site: www.schd.sk.ca

G; CA/SO; GEN

Adult Community Services

Mental Health Services (ECHD)

270 Bradbrooke Drive

Yorkton, SK S3N 2K6

Tel: (306) 786-0558

Fax: (306) 786-0540

E-mail: sharon.stanicki@echd.sk.ca

G; CR; CA/SO; GEN

Seniors Health and Continuing Care

East Central Health District

P.O. Box 5027

Yorkton, SK S3N 3Z4

Tel: (306) 786-0403

RC; CA/SO; GEN

Alberta/Alberta

Bowmont Seniors Assistance Association

5000 Bowness Road N.W.

Calgary, AB T3B 0B9

Tel: (403) 286-1811

(403) 974-1512

Contact: Outreach worker

RC; CA/SO; GEN

Calgary Native Women's Shelter Society

P.O. Box 6084, Station A Calgary South

Calgary, AB T2H 2L3

Tel: (403) 531-1970

(403) 531-1972 (crisis)

Fax: (403) 531-1977

G; CR

Calgary Police Service

Seniors Co-ordinator

Cultural Resource Unit

133-6th Avenue S.E., 6th floor

Calgary, AB T2G 4Z1

Tel: (403) 268-8976

Fax: (403) 268-8393

E-mail: wayne.hill@gov.calgary.ab.ca

G; L; CA/SO; GEN

Community Health Resources

Box 4016, Station C, 320-17 Avenue S.W.

Calgary, AB T2T 5T1

Tel: (403) 228-7400

Fax: (403) 228-8212

G; GEN

Confederation Park Senior Citizen Centre

2212-13th Street N.W.

Calgary, AB T2M 4P7

Tel: (403) 289-4780

Fax: (403) 289-2028

RC; CA/SO; GEN

Kerby Centre

1133-7th Avenue S.W.

Calgary, AB T2P 1B2

Tel: (403) 265-0661

Fax: (403) 264-7047

E-mail: hansell@calcna.ab.ca

Web site: www.kerbynews.com

(Kerby News Web site)

Web site: www.calcna.ab.ca/populati/

communit/kerby/kerby.html

(Kerby Centre Web site)

Contact: Outreach Coordinator

RC; CA/SO; GEN

Older Women's Long-term Survival Society of Calgary (OWLS)

807-6th Street S.E., P.O. Box 718

Calgary, AB T2G 4V8

Tel: (403) 253-2912

Fax: (403) 244-4701

RC; GEN

Third Age Counselling and Consulting Associates Inc.

400-119, 14th Street N.W.

Calgary, AB T2N 1Z6

Tel: (403) 283-6112

Fax: (403) 244-4701

CA/SO; GEN

Community Health Services

Home Care

4615-56th Street

Camrose, AB T4V 4M5

Tel: (780) 679-2900

Fax: (780) 679-2929

E-mail: ecrha@ab.ca

Contact: Community Health Coordinator

G; CA/SO; GEN

Alberta Community Development

Box 3100

Edmonton, AB T5J 4W3

Tel: (780) 422-2724

Fax: (780) 422-5954

E-mail: webeditor@mcd.gov.ab.ca

Web site: www.gov.ab.ca/mcd/seniors/

G; RC

Alberta Council on Aging

10506 Jasper Avenue, #501

Edmonton, AB T5J 2W9

Tel: (780) 423-7781

Fax: (780) 425-9246

RC; CA/SO; GEN

Alberta Health (Local Health Units)

Public Health Division

8th floor, 10025 Jasper Avenue

Edmonton, AB T5J 2P4

Tel: (403) 427-1432

RC; G; CA/SO

Catholic Social Services

8212-118th Avenue

Edmonton, AB T5B 0S3

Tel: (780) 471-1122

Fax: (780) 479-2579

Contact: Senior Resource Coordinator

RC; CA/SO; GEN

Elder Abuse Intervention Team

Edmonton General Continuing Care Centre

Room 3R11.4, 11111 Jasper Avenue

Edmonton, AB T5K 0L4

Tel: (780) 496-5932

(780) 496-5928 Detective

Fax: (780) 496-8674

G; RC; CA/SO; GEN

Elderly Adult Resource Services (EARS)

8212-118th Avenue

Edmonton, AB T5B 0S3

Tel: (780) 471-1122

Fax: (780) 479-2579

RC; CA/SO; GEN

Jewish Family Services

Suite 502, 10339-124th Street

Edmonton, AB T5N 3W1

Tel: (780) 454-1194

Fax: (780) 454-1197

RC; CA/SO; GEN

Health Canada

Health Promotion and Programs Branch

9700 Jasper Avenue, #815 Canada Place

Edmonton, AB T5J 4C3

Tel: (780) 495-2574

Fax: (780) 495-5537

G; GEN

Mamowe Capital Region Child and Family Service Authority

1001 Baker Centre Building

10025-106th Street

Edmonton, AB T5J 1G4

Tel: (780) 422-3369

Fax: (780) 422-4561

G; RC; CA/SO; GEN

Metis Child and Family Services Society

10437-123 Street

Edmonton, AB T5N 1N8

Tel: (780) 452-6100

Fax: (780) 452-8944

G; RC; GEN

Native Seniors Centre

10107-134 Avenue, Cottage East

Edmonton, AB T5E 1J2

Tel: (780) 476-6595

Fax: (780) 475-7957

RC; GEN

Office for the Prevention of Family Violence

Department of Family and Social Services

10030-107 Street, Seventh Street Plaza, 11th floor

Edmonton, AB T5J 3E4

Tel: (780) 422-5916

Fax: (780) 427-2039

G; GEN

Royal Alexandra Hospital

Social Services Department
10240 Kingsway Avenue
Edmonton, AB T5H 3V9
Tel: (780) 477-4410
Fax: (780) 477-4616
G; CA/SO; GEN

Jasper Home Care

518 Robson Street
Box 310
Jasper, AB T0E 1E0
Tel: (780) 852-6628
Fax: (780) 852-3413
G; CA/SO; GEN

Premura Counselling

501D, 5014-48th Street
Lloydminster, AB T9V 0H8
Tel: (780) 875-9084
Fax: (780) 875-5007
RC; CA/SO; GEN

Golden Circle Senior Citizens Centre

4620-47th Avenue
Red Deer, AB T4N 3P5
Tel: (403) 343-6074
Fax: (403) 343-7977
RC; GEN

David Thompson Health Region

Community Support Services
2845 Bremner Avenue
Red Deer, AB TR2 1S2
Tel: (403) 341-2130
Fax: (403) 346-2610
G; CA/SO; GEN

British Columbia/Colombie-Britannique

Cranbrook Health Council

2205-2nd Street North

Cranbrook, BC VIC 3L4

Tel: (250) 489-4751

Fax: (250) 489-1734

G; CA/SO; GEN

Peace Liard Community Health Services

Society Continuing Care Division

1001-110 Avenue

Dawson Creek, BC V1G 4X3

Tel: (250) 784-2400

Fax: (250) 784-2413

E-mail: gwyneth.pelster@plch.hnet.bc.ca

RC; CR; CA/SO; GEN

Fort Nelson Community Counselling Services

Box 60

Fort Nelson, BC V0C 1R0

Tel: (250) 774-2704

Fax: (250) 774-3731

RC; CA/SO; GEN

Kimberley Community Response Network

Box 37

Kimberley, BC V1A 2Y5

Tel: (250) 427-4807

Fax: (250) 427-5377

RC; GEN

Kitimat and Area Health Council

899 Lahakas Boulevard North

Kitimat, BC V8C 1E7

Tel: (250) 632-2121

Fax: (250) 632-3044

G; GEN

Langley Coalition Against Abuse of Seniors

Suite 305-20300 Fraser Hwy.

Langley, BC V3A 4E6

Tel: (604) 532-3500

RC; CA/SO; GEN

South Cariboo Community Health Council

P.O. Box 399,

100 Mile House, BC V0K 2E0

Tel: (250) 395-3366

Fax: (250) 395-2662

G; CA/SO; GEN

Nelson and Area Health Council

3 View Street

Nelson, BC V1L 2V1

Tel: (250) 352-2911

Fax: (250) 352-7242

RC; GEN

B.C. Coalition to Eliminate Abuse of Seniors (BCCEAS)

333-6th Street

New Westminster, BC V3L 3A9

Tel: (604) 521-1235

Fax: (604) 515-0201

RC; GEN

North Shore Health Region Community Health Services

132 West Esplanade, 5th Floor

North Vancouver, BC V7M 1A2

Tel: (604) 986-7111

Fax: (604) 986-6839

G; CR; CA/SO; GEN

Senior Peer Counselling of B.C.

28-454 Morison Avenue West

Parksville, BC V9S 2M6

Tel: (250) 248-9747

RC; CA/SO; GEN

South Fraser Health Region

300-10233, 153 Street

Surrey, BC V3R 0Z7

Tel: (604) 587-4600

Fax: (604) 587-4626

LTC/SP; G; CA/SO

Northwest Community Health Services Society

3412 Kalum Street

Terrace, BC V8G 4T2

Tel: (250) 638-2272

Fax: (250) 638-2264

E-mail: nwch.hnet.bc.ca

Contact: Continuing Care

G; CA/SO; GEN

Greater Vancouver Mental Health Service Society

601 West Broadway, Suite 800

Vancouver, BC V5Z 4C2

Tel: (604) 874-7626

Fax: (604) 874-7661

E-mail: bshatzko@gvmhs.com

G; CA/SO

Health Canada

Health Promotion and Programs Branch

British Columbia and Yukon Regions

757 West Hastings Street, Suite 440

Vancouver, BC V6C 1A1

Tel: (604) 666-2729

G; GEN

Public Trustee of British Columbia

808 West Hastings Street, Suite 700

Vancouver, BC V6C 3L3

Tel: (604) 660-4444

Fax: (604) 660-4493

E-mail: kjeffcoatt@trustee.bc.ca

Web site: www.trustee.bc.ca

G; RC; L; CA/SO; GEN

Vancouver/Richmond Health Board

1195 Broadway West, #228

Vancouver, BC V6H 3X5

Tel: (604) 739-4662

Fax: (604) 731-3847

Contact: Manager, Adult/Older Adult Program

G; CA/SO; GEN

Seniors Information Resource Bureau (SIRB)

202-4710, 31 Street

Vernon, BC V1T 5J9

Tel: (250) 558-0040

Fax: (250) 545-0090

E-mail: nosin@junction.net

Web site: www.spcno.bc.ca

Contact: Coordinator

RC; CA/SO; GEN

Support Group for Older Abused Women

c/o Victoria Women's Transition House

Suite 100-3060 Cedar Hill Road

Victoria, BC V8T 3J5

Tel: (250) 592-2927

Fax: (250) 592-9279

RC; CA/SO; GEN

Victoria Innovative Seniors Treatment Agency (VISTA)

1-2800 Blanshard Street

Victoria, BC V8T 5B5

Tel: (250) 475-6638

Fax: (250) 475-3486

E-mail: vista@islandnet.com

Contact: Program Coordinator

G; CA/SO; GEN

Quick Response Program

Peace Arch Hospital

15521 Russell Avenue

White Rock, BC V4B 2R4

Tel: (604) 531-5512 ext. 7328

Fax: (604) 538-6401

G; CA/SO; GEN

Cariboo Health Unit

527-6th Avenue North, 3rd Floor

Williams Lake, BC V2G 2G8

Tel: (250) 398-4625

Fax: (250) 398-4859

Contact: Executive Director

G; CR; CA/SO; GEN

Yukon/Yukon

Carcross Tagish First Nation

Box 130

Carcross, YT Y0B 1B0

Tel: (867) 821-4251

Fax: (867) 821-4802

(867) 821-4811

G; RC; GEN

Little Salmon Carmacks First Nation

Box 135

Carmacks, YT Y0B 1C0

Tel: (867) 863-5576

Fax: (867) 863-5710

RC; CA/SO; GEN

Safe House

Box 55

Carmacks, YT Y0B 1C0

Tel: (867) 863-5918

(867) 863-5576

Fax: (867) 863-5710

RC; CR

Tr'ondëk Hwëch'in

Box 599

Dawson City, YT Y0B 1G0

Tel: (867) 993-5385

Fax: (867) 993-6553

G; GEN

First Nation of Na-Cho Nyäk Dun

Box 220

Mayo, YT Y0B 1M0

Tel: (867) 996-2420

Fax: (867) 996-2738

G; CA/SO; GEN

Vuntut Gwitchin Tribal Council

Box 94

Old Crow, YT Y0B 1N0

Tel: (867) 966-3261

Fax: (867) 966-3116

RC; GEN

Selkirk First Nation

Box 40

Pelly Crossing, YT Y0B 1P0

Tel: (867) 537-3331

Fax: (867) 537-3902

G; CA/SO; GEN

Ross River Dena Council

Margaret Thompson Centre

General Delivery

Ross River, YT Y0B 1S0

Tel: (867) 969-2722

Fax: (867) 969-2019

Contact: Social Service Workers

G; GEN

Teslin Tlingit First Nation

Box 133

Teslin, YT Y0A 1B0

Tel: (867) 390-2532

Fax: (867) 390-2130

Contact: Healing Centre

G; CA/SO; GEN

Watson Lake Hospital and Health Center

Box 500

Watson Lake, YT Y0A 1C0

Tel: (867) 536-4444

Fax: (867) 536-7302

E-mail: watson.lake.nic@gov.yk.ca

Contact: Nurse in charge

LTC/SP; G; GEN

Kaushee's Place

Yukon Women's Transition Home

Box 4961

Whitehorse, YT Y1A 4S2

Tel: (867) 668-5733

Fax: (867) 668-2374

RC; CR; GEN

Adult Services Unit

Health and Social Services
Yukon Government
301 Jarvis Street, Box 2703
Whitehorse, YT Y1A 2C6
Tel: (867) 667-5674
1-800-661-0408
Fax: (867) 393-6278
G; CA/SO; GEN

RCMP

4100 Fourth Avenue
Whitehorse, YT Y1A 1H5
Tel: (867) 667-5555
Fax: (867) 393-6791
G; L; GEN

Senior's Information Centre

4061B Fourth Avenue
Whitehorse, YT Y1A 1H1
Tel: (867) 668-3383
RC; GEN

Ta'an Kwach'an Council

Box 32081
Whitehorse, YT Y1A 5P9
Tel: (867) 668-3613
Fax: (867) 667-4295
RC; GEN

Victim Services and Family Violence Prevention Unit

Department of Justice
Yukon Government
206 Lowe Street
Box 2703
Whitehorse, YT Y1A 2C6
Tel: (867) 667-3581
1-800-661-0408
Fax: (867) 393-6240
G; CA/SO; GEN

Victoria Faulkner Women's Centre

503 Hanson Street
Box 3972
Whitehorse, YT Y1A 5M6
Tel: (867) 667-2693
Fax: (867) 667-7004
RC; CA/SO; GEN

Whitehorse Health Centre

Health and Social Services
Yukon Government
300-211 Main Street
Whitehorse, YT Y1A 2B2
Tel: (867) 667-6371
Fax: (867) 393-6407
G; GEN

Women's Directorate

4th Floor Financial Plaza
204 Lambert Street
Whitehorse, YT Y1A 2C6
Tel: (867) 667-3030
1-800 661-0408
Fax: (867) 393-6270
G; GEN

Yukon Family Services Association

4071-4th Avenue
Whitehorse, YT Y1A 1H3
Tel: (867) 667-2970
Fax: (867) 633-3557
RC; CA/SO; GEN

Northwest Territories/Territoires du Nord-Ouest

Deh Cho Health and Social Services Board

P.O. Box 240

Fort Simpson, NT X0E 0N0

Tel: (867) 695-3815

Fax: (867) 695-2920

G; GEN

Deninu Community Health and Social Services Board

P.O. Box 1997, General Delivery

Fort Resolution, NT X0E 0M0

Tel: (867) 394-4532

Fax: (867) 394-4208

G; CA/SO; GEN

Fort Smith Health and Social Services Board

P.O. Box 1080

Fort Smith, NT X0E 0P0

Tel: (867) 872-6200

Fax: (867) 872-6275

G; CR; CA/SO; GEN

Fort Smith Victim Assistance Program

P.O. Box 957

Fort Smith, NT X0E 0P0

Tel: (867) 872-3004

Fax: (867) 872-5313

Contact: Program Coordinator

RC; G; L; CR; CA/SO; GEN

Hay River Community Health Board

(H.H. Williams Memorial Hospital)

3 Gaetz Drive

Hay River, NT X0E 0R8

Tel: (867) 874-7213

Fax: (867) 874-7224

LTC/SP; G; CA/SO; GEN

Inuvik Regional Health and Social Services Board

Bag Service #2

Inuvik, NT X0E 0T0

Tel: (867) 777-2955

Fax: (867) 777-2443

G; CA/SO; GEN

Lutsel Ke Health and Social Services

P.O. Box 78

Lutsel Ke, NT X0E 1A0

Tel: (867) 370-3316

Fax: (867) 370 3423

G; CA/SO; GEN

Dogrib Community Services Board

P.O. Box 1

Rae/Edso, NT X0E 0Y0

Tel: (867) 392-6931

Fax: (867) 392-6424

G; CA/SO; GEN

Community Justice Division (CHS)

GNWT Department of Justice, Box 1320

Yellowknife, NT X1A 2L9

Tel: (867) 920-6911

Fax: (867) 873-0299

E-mail: dawn_mcinnnes@gov.nt.ca

Contact: Victims Coordinator

G; GEN

Community Wellness

Department of Health and Social Services

Government of the Northwest Territories

P.O. Box 1320

Yellowknife, NT X1A 2L9

Tel: (867) 873-7060

Fax: (867) 873-7706

E-mail: linda_todd@gov.nt.ca

E-mail: martha_lamon@gov.nt.ca

Contact: Violence Prevention Consultant

G; L; CA/SO; GEN

Yellowknife Victim Services

P.O. Box 2327

Yellowknife, NT X1A 2P7

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RC; L; CA/SO; GEN

Nunavut/Nunavut

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Victim Support Services

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Rankin Inlet Victim Support Services

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